



Good Things
Australia



Board Information Pack

Welcome from the Board Chair

Thank you for your interest in joining the Board of Good Things Australia.

Good Things Australia is a national leader in digital inclusion. We work to ensure all Australians can confidently and safely participate in an increasingly digital world – building digital capability, online safety, and AI literacy, particularly for people most at risk of being left behind.

We operate at the unique intersection of tech policy, community and industry. By partnering with local community organisations who know their communities best, we deliver impactful programs to **millions of Australians** and use this knowledge and expertise to shape the national policy conversation.

But, with tech rapidly changing, there's more to do to close Australia's digital divide.

As we enter our next phase of growth and full strategic independence, Good Things Australia is playing an increasingly influential role in shaping the nation's digital inclusion and AI agenda. To guide this next chapter, we are seeking Non-Executive Directors who bring commercial leadership, sector networks, and strategic development to our Board.

If you share our commitment to closing the digital divide and ensuring no one is left behind, I encourage you to review this information pack and consider applying.



Lesley Podesta
Chair
Good Things Australia

Our purpose

To close the digital divide so no one is left behind

Our vision

A world where everyone benefits from digital

Our Strategy

We enable people in Australia to thrive in the digital world through our leadership, advocacy, partnerships and innovative programs.

We are leaders of a national movement to ensure everyone is included. We share the experiences of digitally excluded people across all levels of government and industry to show the social and economic benefits of closing the digital divide.

As a result, by 2027, **1 million people** in Australia will be better off because they have the access, skills and confidence they need to engage the digital world.

[View our 2024–2027 Strategy.](#)

We will close the digital divide so no one is left behind by:



Growing our impact

Ensuring more people and communities across Australia are digitally included



Leading and influencing

Ensuring experiences of digitally excluded people are amplified, listened to and actions taken to create a more digitally inclusive Australia



Partnering for purpose

Creating purposeful and collaborative funding partnerships that provide holistic, sustainable and impactful digital inclusion programs

Our work will be supported by:



**Engaged people, fit for purpose technology,
a focus on sustainability and good governance**

Our impact

Now more than ever, digital inclusion is crucial for full and equal participation in society. With new technologies like AI (Artificial Intelligence) and the rapid changes in devices and technology, we have to make sure that the 1 in 5 Australians who are digitally excluded are not left further behind.

Good Things' work supports hundreds of thousands of people across the country to grow their digital skills, confidence, online safety, social connections and everyday independence.

This includes people over 50 under the Be Connected program, migrant and refugee women with the Digital Sisters program and people with intellectual disability under the Digital Champions program.

We work in partnership with community organisations, government and industry to ensure those most at risk of digital exclusion have the skills, confidence and access to thrive in a digital first society.



93%

Program participants increased their confidence to use technology



3M

People reached through digital skills programs



4,000+

Community organisations in the Good Things Network committed to closing the digital divide



\$30M

In grants distributed to community organisations



It was amazing, learning how to use Google Translate and online searches – and then Rosemary took me straight into the NDIS portal...suddenly it all made sense."

Ester, Digital Sisters program participant

[Read our 2024-25 Annual Report](#)

How we make impact

Good Things work across the intersection of grassroots program delivery, policy and systems change. We:

- **Co-create and deliver impactful digital & AI Literacy programs:** Delivering tailored, human-centred digital literacy, online safety, and AI confidence programs for at-risk populations. Examples include: Be Connected, Digital Sisters, Digital Champions
- **Grassroots Granting & Network Capacity:** Funding, training, and equipping thousands of local community organisations and Digital Mentors across metropolitan, regional, and remote Australia.
- **Policy, Research & Advocacy:** Conducting research like Economic Impact of overcoming Digital Exclusion, and amplifying community experiences to inform government policy, including Australia's National AI Plan.
- **System Change & Technology Innovation:** Leading national digital inclusion infrastructure initiatives (such as the National Device Bank and Tech Reuse for Good Charter) and using technology to create gamified learning for those most in need.



The Digital Sisters program is a powerful example of what happens when connection, learning and community led change come together to create meaningful and lasting impact – especially for migrant and refugee women... Every single one of them brings incredible resilience, strength and potential.”

Digital Sisters Digital Mentor



Financial statements

As Good Things Australia continues to grow its impact, maintaining a strong and sustainable financial position remains a key priority. The following highlights provide an overview of the organisation's financial performance.

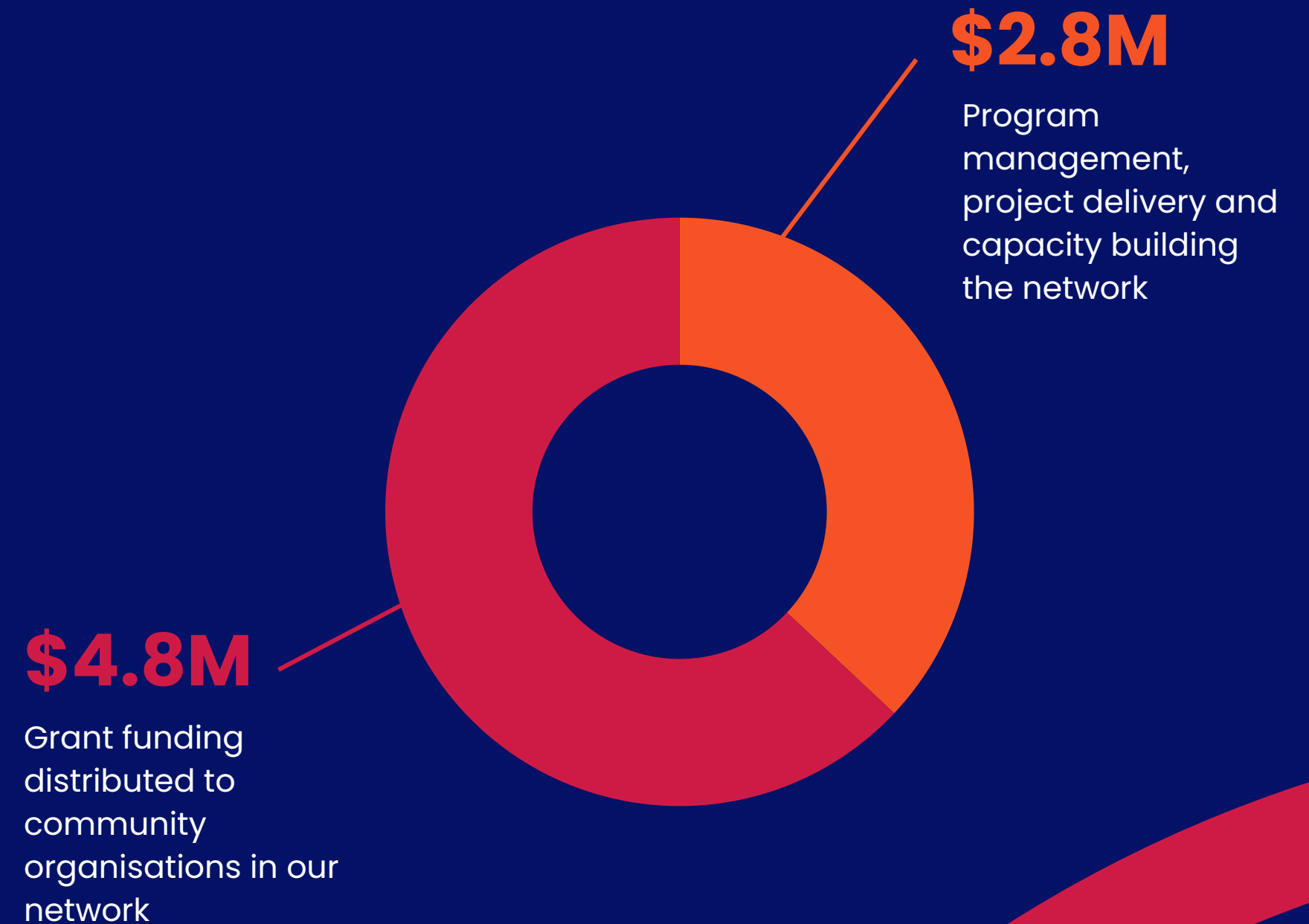
Good Things consistently allocates the majority of our income to grant funding for community organisations than it retains for program management, project delivery, and network capacity building.

Our funders include:

- Department of Social Services
- Department of Health, Disability and Ageing
- National AI Centre (NAIC)
- Microsoft
- Telstra
- LinkedIn
- Google.org
- TPG Foundation
- Bendigo Bank
- NBN
- ANZ

See Audited Financial Statements – FY24/25

From 1 July 2024 – 30 June 2025



Current Board



Lesley Podesta, Board Chair



Vishy Narayanan, Board Director



Janet Liu, Board Director



Jo Cavanagh, OAM Board Director



Alice Cawte, Board Director



Nadia Jamal, Board Director

Board operations & sub-committees

Board meetings

- The Board meets formally 4 times per year for approximately 2 hours. Meetings are held in a hybrid format, offering both in person attendance and remote video participation.
- Strategy Sessions: In addition to the above, Directors participate in two full-day Strategy Sessions per year to refine strategic priorities, evaluate impact, and drive organisational sustainability.
- Annual General Meeting (AGM): Held annually in early December.

Sub-committees

Finance, Risk and Audit Committee

- Provides focused oversight and assurance to the Board over Good Things Australia's financial health, risk management, audit and compliance, investments/reserves, and insurance.
- Meets twice a year in line with budget and audit requirements.

Government Relations Committee

- Supports Good Things Australia's Management Team in leveraging its government relationships to increase and sustain the long-term funding needed to deliver impact for vulnerable groups and digital inclusion.
- Meets bi-monthly, or more frequently if required.

Board Nominations Committee

- Manages Board succession planning and Director recruitment.
- Meets as needed.

Board recruitment

As Good Things Australia transitions into its next era of strategic growth, the Board has a unique opportunity to shape Australia's national digital inclusion and AI for Good agenda. You will collaborate with diverse and experienced Board colleagues and highly regarded and impactful CEO to shape the national agenda.

The role

We are seeking hands on Directors who will actively drive the growth of our impact, sustainability, influence, and reach. Ideal candidates bring experience in one or more of the following areas:



Strategic business development and commercial leadership

A proven track record of working with executive teams to drive growth, diversify revenue, and build high-value partnerships, with social impact at the core of decision making.



Existing strong networks and partnerships

across philanthropy, government, corporate or community sectors.



Technology policy, digital transformation or emerging technology governance

including experience shaping policy, regulation or organisational strategy in response to technological change. With a strong understanding of the ethics, opportunities, risks and social implications of emerging technology including AI.

Applicants should also ideally have:

- **Board or senior executive leadership** — experience providing strategic oversight, governance and stewardship in complex organisations or sectors
- **Strong financial and risk management capability** – with experience in enterprise risk oversight highly valued.

This is a chance to help lead a future-focused organisation at the cutting edge of Australia's digital and AI agenda.

Application details

To apply

Please submit your CV, a statement of interest, and three professional referees by **31 August 2026**.

Enquiries

Contact the Nominations Committee at nominations@goodthings.org.au

Timeline

- September 2026: Shortlisting & Candidate Interviews
- November 2026: Board Observer Attendance
- December 2026: Formal Appointment at AGM

Learn more good things we do
www.goodthingsaustralia.org



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