



Digital Sisters

Grant Guide & FAQs



Good Things



Digital Sisters Grant Program Guide

This guide is for Good Things' network organisations that have been awarded [Digital Sisters Grant](#).

Key info about this grant

Good Things program: Digital Sisters Grant

Target audience: Migrant and Refugee women aged 18 – 50 years

Grant objective: Use grant funds to provide free digital skills support to migrant and refugee women aged 18 – 50 years in your community.

Grant term: 11 months (August 2026 – June 2027)

Number of people you need to support: **minimum** 15 migrant and refugee women

What you need to do

- Nominate at least **1 Digital Mentor** to participate in 1 session of virtual digital mentor training hosted by Good Things Australia. You have the option to select Digital Mentors trained from your existing Digital Sisters Grant or nominate new staff members to attend the online training session. New digital mentors should attend one of Good Things' regular 'Intro to Digital Mentoring' webinar before.
- Support minimum **15 refugee and migrant women** to improve their digital skills and confidence for life and work.

Note: Network Partners who have existing learners from previous Digital Sisters grants who wish to continue their learner journey, can now roll them over into the new contract and they will count towards the contracted number of learners you are required to support. **The maximum number of existing learners who can count towards your target number of learners is 50%. A minimum of 50% (at least 8 of the refugee and migrant women support) must be new learners.**

- Complete the mid-term check in online form
- Ensure learners attending a digital literacy skills session complete a sign-in form
- Commit to supporting outcomes measurement and evaluation of the digital literacy program by ensuring **all** Digital Mentors use Good Things Australia's digital literacy skills checker tools and **all** learners fill in the [post survey](#).

- When possible, participate in virtual community of practice meetings to discuss and share information, data, and good practice
- Ensure all staff and mentors involved in delivering the Digital Sisters project have police checks or Working with Vulnerable People checks
- To ensure efficient communication, ensure your contact details in my.goodthings Network Partner website are up to date and notify Good Things Australia within two weeks of any changes to key staff involved in the Digital Sisters project
- Be prepared to share learner journeys and good news stories so that Good Things Australia can create case studies
- Upon completion of delivery, submit a final report and financial acquittal
- Have public liability insurance



Digital Sisters key dates

Digital Mentor Trainings:

- **13 August 2026** at 2pm AEST: 'Intro to Digital Mentoring' for new digital mentors. [Register for training here](#)
- **3 September 2026** at 2pm AEST: 'Digital Mentor refresher' for experienced digital mentors. [Register for refresher workshop here](#)
- **January 2027**: Mid-term online report due

Your digital skills support

Your organisation can design the digital skills support you provide using this grant funding and the topics you cover to meet the needs of your community.

You can choose to deliver your grant-funded support through:

1. **Group mentoring sessions** – Support learners in a group setting. Ensure each participant has a device and guide them step by step through topics by using various activities from the [Good Things website](#). Use practical activities to make it fun and relevant.
2. **One-on-one support sessions:** Support individual learners in person. Guide them step by step through topics of interest by using various resources from the [Good Things website](#). Use practical activities to make it fun and relevant.

Note: You will be required to report on your delivery model.

Top Tip: Develop a system for tracking learner progress at the start of your program.

Reporting requirements

There are three things you need to do to report on and acquit your grant.

1. Post Survey

Replacing the Digital Skills Checkers, a post survey is required for this grant round. [Access the survey here](#). Each completed survey counts toward your targets, so please support learners in completing them. They are also essential for showing impact and helping Good Things Australia secure future funding.

2. Midterm Check-In

In December 2026, you will receive an online reporting form to evaluate your delivery. This check-in will gather details on the number of participants supported, completed surveys, and your chosen delivery model, alongside any impact stories/quotes or photos.

3. Final grant acquittal

Acquit your Digital Sisters grant at the end of the term or once targets are met on the [my.GoodThings website](#). Go to **Manage Grants > Funding Award Requirement** to access your online grant acquittal form.

The following questions need to be addressed in the acquittal:

1. How many women did you support during the term of the grant
2. Please describe how your project was delivered. In your response outline your training delivery model, including how the training was provided, and the frequency and duration of delivery
3. Please upload an itemised and costed expenditure statement outlining how the grant funds were spent
4. Learner journeys and good news stories so that Good Things Australia can create chase studies
5. Upload photos showing the impact of your project

Support to run your program

Training for your team

Good Things regularly runs free webinars and skillshares for staff and volunteers running our digital skills programs. [See all webinars and events.](#)

Free downloadable resources

Good Things has created a range of free resources to help you run and promote your project. You can find the following resources in the [Good Things digital mentor resource library](#):

- Session plans – digital skills group sessions we have designed for you
- Learner sign-in sheets
- Tip sheets
- Activity cards
- Videos and online courses
- Social media tiles and posters to promote your sessions
- A guide to promote your event
- And much more!

Top tip: Plan sessions in advance, tailoring them to your community using insights from completed Digital Skills Checkers.

Digital Sisters Newsletter

Join the new Digital Sisters newsletter to receive information and tips to support women in your community to access technology and the online world. Free resources and materials, funding opportunities, stories and more will also be shared. [Subscribe here.](#)

Relevant information about your grant will be sent directly to your organisation's key contacts. Please make sure contact details are added to my.GoodThings portal.

Contact us

If you have any questions or concerns about your Digital Sisters program, contact the Good Things support team at connect@goodthings.org.au or call (02) 9051 9292.

You can also [book an online meeting with the Digital Sisters project coordinator here.](#)

We're happy to help!