

Session Plan: SMS or text scams

Delivery mode:

Face to face

Session overview:

This session will focus on identifying and avoiding SMS or text scams.

Learning objectives:

At the end of this session, learners will be able to:

- Understand what a SMS or text scam is
- Identify a SMS or text scam
- Understand what to do and who to contact if they think they have been scammed

Suggested session length:

This session should run for approximately 85 minutes. The facilitator to schedule breaks as required.

Facilitator tip:

- Set up a projector (and presentation if needed) a head of time
- Prepare the questions for the [Thumbs up if](#) icebreaker activity before you begin your session

Session Plan: SMS or text scams

Topic	Timing	Activity	Assessment	Resources
Introduction & welcome	10 mins	Facilitator to: <ul style="list-style-type: none"> • Introduce themselves • Learners to introduce themselves • Icebreaker: Play Thumbs up if. Ask questions relevant to the topic. Facilitator can ask questions like: <ul style="list-style-type: none"> ○ Who has received a scam SMS? ○ Who knows what to do if you get a scam SMS? ○ Who knows the signs that an SMS is a scam? • Outline the learning goals of the session 	All learners engage	Refreshments Laptop / PC Notepad / Pens Whiteboard / marker pens "Thumbs up if" Icebreaker

Topic	Timing	Activity	Assessment	Resources
Discussion and learning	40 mins	<p>Discussion and learning: Facilitator address any questions or discussion points that may have come out of the icebreaker.</p> <p>On a big screen, project the Be Connected Text or SMS scams course and complete all four topics together.</p> <p>Facilitator to take breaks when needed.</p> <p>Tip: Print out Scam first aid: What I need to do now. You can also find more helpful scam resources to share with your learners on Scamwatch and IDCare.</p>	Learners engage in the discussion.	<p>Be Connected Text or SMS scams course</p> <p>Scam first aid: What I need to do now</p>
Break	10 mins	Take a break! Prompt your learners to stretch their legs		
Online activity: Spot the scam SMS	15 mins	<p>Online activity: Spot the scam SMS</p> <p>Time to put everything into practice! Remind your learners about some key points they should look out for in a scam SMS.</p>	Learners engage as a group or individually.	Learners personal devices

Topic	Timing	Activity	Assessment	Resources
		<p>Ask your learners to look through their text messages to see if they can spot a scam.</p> <p>Tip: Remind your learners to not click on any links!</p> <p>Discuss as a group why they think it is a scam.</p>		
Reflection and close	10 mins	<p>Recap the key points.</p> <p>Ask the learners if they have any questions.</p> <p>End the session.</p>	<p>All learners participate</p> <p>Asking questions will demonstrate their understanding of the material.</p>	