

## Capacity Builder Digital Mentor Skills Checker - Your Progress

### Personal Details

- First Name
- Last Name
- Email
- Suburb
- State
- Postcode
- Date of Birth
- Gender

- 1. How confident do you feel supporting people to learn digital skills?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 2. How confident are you helping people to use online banking?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 3. How confident are you helping people to use social media?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 4. How confident are you helping people to use government services like MyGov?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 5. How confident are you helping people to use their own smartphone?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 6. How confident are you helping people to use their own laptop or computer?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 7. How confident are you helping people to use technology and the internet safely?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 8. How confident are you helping people use technology and the internet to connect with friends and family?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 9. How confident are you helping people use AI tools and technologies?**  
(1 - not confident.....3 - Ok..... 5 - very confident)
- 10. I can create written resources or instructions**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)

- 11. I can explain things in plain English**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 12. I can create written resources or instructions**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 13. I can tailor my support to meet others learning needs**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 14. I can keep group sessions interesting by using icebreakers, videos, podcasts, discussions or handouts**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 15. I can show people how to do something new without doing it for them**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 16. I can build positive learning relationships with the people I am supporting**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 17. I can create an accessible, inclusive and positive learning environment**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 18. I can motivate and inspire others to keep learning**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 19. I can talk to people about why learning technology is useful**  
(1 - strongly disagree.....3 - Don't agree or disagree..... 5 - strongly agree)
- 20. I can identify the barriers that may prevent people from getting online and using technology**  
(1 - Strongly disagree.....3 - Don't agree or disagree..... 5 - Strongly agree)
- 21. I feel more connected to others - either in my local community or online from participating in this training**  
(1 - Strongly disagree.....3 - Don't agree or disagree..... 5 - Strongly agree)
- 22. How satisfied are you with the training or support you received?**  
(1 - Not satisfied at all.....3 - Somewhat satisfied..... 5 - Very Satisfied)
- 23. How likely is it that you would recommend Capacity Builder training to a friend or colleague?**  
(0 - Not likely at all.....10 - Extremely likely)
- 24. Now that you have received Digital Mentor training, what is next for you?**
- I will volunteer as a Digital Mentor for the organisation I received training from
  - I will volunteer as a Digital Mentor for a different organisation than the one I received training from

- I will work as a Digital Mentor employee for the organisation I received training from
- I will work as a Digital Mentor employee for a different organisation than the one I received training from
- I will seek paid or volunteer work as a Digital Mentor in my local community
- I am not sure what is next for me
- Other