

Conversation starters

Use these questions as a guide to help you connect with your learner and to understand their digital skills.

- What do you like to do in your spare time?
- What are some things that you already do online? (Like watching Youtube videos, online banking, video calling friends and family)
- What are some things you want to learn? (Like exploring new hobbies on Youtube, how to use a smartphone)
- What do you think we can learn from each other?
- How do you like to learn?
- Is there anything that you are nervous about being online?

These are all **open questions**. This means they can't be answered with a simple yes or no. The good thing is that this can better start a two way conversation between mentor and learner.

Add your own open questions to this list!

Tip: They're even better if they relate to the digital skill you are about to start learning about.