



Scam first aid

What I need to do now



Stop the scammers and act fast

Protect your money: call your bank and superannuation account.

Protect your identity: contact places that have your personal information like Services Australia and the Australian Taxation Office.

Protect your accounts: change your passwords on all your online accounts like your email and social media.

Report



Report the scam to Scamwatch and the police.

Get support

Contact free support services like IDCARE or ID Support NSW to help you make a plan.

If you need someone to talk to, call Lifeline 13 11 14 or Beyond Blue 1300 22 4636.



Good Things

Stay safer online

Learn how to spot and avoid scams:
www.goodthings.org.au