

Building Digital Communities Grant Guidelines

About the Program

As more essential services are moving online, including banking, it's important that everyone has the skills and confidence they need to get online safely and confidently.

Good things Australia will be working with Bendigo Bank to build local relationships and support people to improve their digital skills and confidence.

Together, we will fund Network Partners who are currently delivering digital literacy within their communities, to build and maintain a relationship with their local Bendigo Bank branch and support their customers, aged 18 years and above, who need an extra helping hand to get started online.

Grant Amount and Term

\$3,000 grants will be awarded to selected Network Partners to deliver the program over 12 months

What do I have to do for the grant?

Organisations receiving a grant will be required to:

- Participate in an information session at the commencement of the grant term to learn more details about the program
- Develop and maintain a relationship with your local Bendigo Branch (the Bendigo Branch Manager will contact the Network Partner at the start of the program to arrange a meeting at the Network Partner's location or at the branch)
- Accept referrals from your local Bendigo Bank branch of people needing digital skills support
- Provide digital literacy support, either one-on-one or in small group sessions, to Bendigo Bank customers aged 18 years and above
- Keep a record of how many Bendigo Bank customers have been referred and supported

- Ensure that all learners that are customers of Bendigo Bank complete a short online survey provided by Good Things Australia
- Participate in online group feedback sessions to share experiences
- Be prepared to share good news stories and successful learner journeys so that Good Things Australia can create case studies
- On completion of delivery, submit a final report and financial acquittal

Support you'll receive from us:

- Introduction to your local Bendigo Bank team
- Referrals of learners from your local Bendigo Bank branch
- Online Information session about the program
- Ready-to-use digital skills training resources
- Group feedback sessions to share experiences
- Telephone and email support

Use of Funds

You are required to clearly outline your proposed expenditure in the budget you submit with your grant application. Budgets must be realistic i.e. funding is spent on activities that can be justified as supporting your program, such as:

- Digital Mentor/staff costs
- Internet fees
- Catering
- Room hire
- Printing of resources
- Equipment hire

Exclusions:

- Funding cannot be used for capital works (building or construction materials)

Application process

Please complete the application form and budget provided by Good Things Australia and email it to connect@goodthingsfoundation.org, marked to the attention of the Grants Manager

Good Things Australia will enter your application into our grants management system and you will receive an email confirming your grant within 4 weeks of submitting your application.

Once the grant has been approved, you will be required to accept a grant contract and submit an invoice to receive payment.

This process will be clearly outlined in your grant confirmation email.

Support

Remember, you can contact our Grants Team at any time if you have any questions about the Building Digital Communities program on **(02) 9051 9292** or by emailing connect@goodthingsfoundation.org