



Digital Sisters – Learner Your Progress Survey (ScoreApp)

In this document, you will find the Digital Sisters ‘Your Progress’ Survey questions for you to translate if needed or to print for learners to complete manually. This is relevant for learners participating in Digital Sisters and Digital Sisters: AI for Good. Remember if your learner completes this checker by hand, please ensure you enter data on their behalf online into ScoreApp.

NOTE: This survey includes questions relevant to AI Literacy. If your learner is not partaking in the Digital Sister’s AI for Good program, please skip these questions.

Link to the Survey:

<https://survey.goodthingsfoundation.org.au/digitalsistersyourprogress>

First, go to [Google Translate](#), select the document option and upload this document and select the language required.

Questions:

- 1. What is your first name?**
- 2. What is your family (last) name?**
- 3. What is your email address? (If you don’t have one, you can put a network partner/digital mentor email)**
- 4. What is your postcode?**

5. What year were you born in?

6. When did you first start learning digital skills? (choose 1)

- Less than 1 month ago
- 1 to 3 months ago
- 4-6 months ago
- More than 6 months ago

7. What digital skills support have you received? (Choose 1)

- Face-to-face group sessions with a digital mentor
- Face-to-face individual sessions with a digital mentor
- Both - attended group sessions and individual sessions as well with a digital mentor
- None - I have not done any digital skills training since my first survey

8. Using the scale below, please rate how confident you feel using technology:

- 1. Not confident
- 2.
- 3. Somewhat confident
- 4.
- 5. Very confident

9. Please choose either 'Yes', 'No' or 'I don't know' in each row in the table below:

Do you know how to....	Yes	No	I don't know
Use a desktop or laptop computer?			
Use a tablet?			
Use a smartphone?			
Connect to the internet?			
Use email?			

Use a search engine? (such as Google, Bing)			
Complete an online form?			
Use social media apps (like Facebook or Youtube)			
Use video calling apps? (Like Messenger or FaceTime)			
Use the internet for social activities?			
Stream music or TV online? (through apps like Netflix or Spotify)			
Access news and information online?			
Use the internet for hobbies?			
Use MyGov or other Government services online?			
Use digital tools for health? (such as Telehealth or booking appointments online)			
Use online banking?			
Search for and apply for jobs online?			
Use Microsoft apps such as Word, Excel or Powerpoint?			
Write a digital resume/CV?			

10. Please rate your ability to manage your privacy and personal information online

- 1 (Low Ability)
- 2
- 3 (Okay ability)
- 4
- 5 (High ability)

11. Please rate your ability to avoid online scams or unwanted communication such as spam

- 1 (Low Ability)
- 2
- 3 (Okay ability)
- 4
- 5 (High ability)

Please select the response that best matches you for the below statements

12. I feel more connected to others – either in my local community or online from participating in digital skills training

- Strongly Disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

13. I feel I have more independence in my everyday life from participating in this training

- Strongly Disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

14. Since joining this program I have (tick any that apply):

- Been able to use digital devices provided during training sessions
- Been able to borrow a digital device for ongoing use
- Received a donated device to keep
- Purchased a new digital device
- Continued to use my own digital device

15. Which digital skills did you learn or get better at with training or support? (select all that apply)

- Connecting with family, friends and community

- Staying safe online and avoiding scams
- Accessing news and information online
- Accessing MyGov and government services online such as housing or Centrelink
- Finding employment or volunteer services
- Using the internet for hobbies or topics of interest
- Using the internet to manage my health (e.g. finding reliable information, electronic prescriptions, booking appointments or telehealth)
- Accessing entertainment online (e.g. YouTube videos, watching movies and music)
- Using online banking
- Other

16. How likely are you to recommend Digital Sisters to a friend or family member? (choose 1)

0 Not Likely	1	2	3	4	5	6	7	8	9	10 Extremely Likely

17. How would you rate your satisfaction with the training or support you have been given?

- 1 (Not Satisfied)
- 2
- 3 (Somewhat satisfied)
- 4
- 5 (Very satisfied)

18. Please provide any other feedback below - good or bad we value your thoughts!

19. Are you participating in the AI for Good program? (ask your digital mentor if you are unsure)

- Yes
- No

**(If the answer is YES, please continue the survey questions 23 onwards
If the answer is NO, the survey is complete)**

20. Please choose either 'Yes', 'No' or 'I don't know' in each row in the table below:

Statement	Yes	No	I don't know
I can tell if things I use have AI			
I can give examples of apps that use AI			
I can explain the different types of AI			
I can explain how large language models work			
I know how to use AI apps			
I know how to pick the best AI app for me			
I can identify and explain the risks of using AI			
I can identify and explain the weaknesses of using AI			
I can identify the main ethical concerns with using AI			

Please select the response that best matches you for the below statements

21. . I feel confident in my ability to tell if something online is made by AI

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

22. I feel confident in my ability to tell if content online is real or fake

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

23. I feel confident in my ability to check if information online is true

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree