



Digital Sisters – Learner Getting Started Survey (ScoreApp)

In this document, you will find the Digital Sisters 'Getting Started Survey' questions for you to translate if needed or to print for learners to complete manually. This is relevant for learners participating in Digital Sisters and Digital Sisters: AI for Good. Remember if your learner completes this checker by hand, please ensure you enter data on their behalf online into ScoreApp.

NOTE: This survey includes questions relevant to AI Literacy. If your learner is not partaking in the Digital Sister's AI for Good program, please skip these questions.

Link to the Survey:

<https://survey.goodthingsfoundation.org.au/digitalsistersgettingstarted>

First, go to [Google Translate](#), select the document option and upload this document and select the language required.

Questions:

1. What is your first name?
2. What is your family (last) name?
3. What is your email address? (If you don't have one, you can put a network partner/digital mentor email)
4. What is your postcode?

5. What year were you born in?
6. What is your country of origin?
7. What language do you speak at home?
8. How long have you been in Australia?
9. What type of Australian visa do you hold?
 - Humanitarian
 - Family
 - Skilled
 - Other
 - Australian Citizen
 - Permanent Resident
10. Do you have a Disability?
 - Yes - Intellectual/learning
 - Yes - Psychiatric
 - Yes - Sensory/speech
 - Yes - Physical/diverse
 - No, I do not have a disability
 - Prefer not to say
11. What is your employment status?
 - Unemployed
 - Employed (full time)
 - Employed (part time)
 - Employed (casually)
 - Self-employed or Sole Trader
 - Volunteer
12. Are you a student? (at University, TAFE or Community College)
13. Which network partner are you receiving support from?
14. What digital devices do you currently use? (Tick all that apply to you)
 - a. Smartphone
 - b. Computer or Laptop
 - c. Tablet or iPad
 - d. I don't use any devices
15. How do you currently connect to the internet? (Tick all that apply to you)
 - a. Using my mobile phone data

- b. Using my home internet (eg. through an NBN connection)
- c. At a place outside my home (eg. a library or workplace)
- d. I don't access the internet at all
- e. I don't know

16. Using the scale below, please rate how confident you feel using technology:

- 1. Not confident
- 2.
- 3. Somewhat confident
- 4.
- 5. Very confident

17. Please choose either 'Yes', 'No' or 'I don't know' in each row in the table below:

Do you know how to....	Yes	No	I don't know
Use a desktop or laptop computer?			
Use a tablet?			
Use a smartphone?			
Connect to the internet?			
Use email?			
Use a search engine? (such as Google, Bing)			
Complete an online form?			
Use social media apps (like Facebook or Youtube)			
Use video calling apps? (Like Messenger or FaceTime)			
Use the internet for social activities?			
Stream music or TV online? (through apps like Netflix or Spotify)			
Access news and information online?			

Use the internet for hobbies?			
Use MyGov or other Government services online?			
Use digital tools for health? (such as Telehealth or booking appointments online)			
Use online banking?			
Search for and apply for jobs online?			
Use Microsoft apps such as Word, Excel or Powerpoint?			
Write a digital resume/CV?			

18. Please rate your ability to manage your privacy and personal information online

- 1 (Low Ability)
- 2
- 3 (Okay ability)
- 4
- 5 (High ability)

19. Please rate your ability to avoid online scams or unwanted communication such as spam

- 1 (Low Ability)
- 2
- 3 (Okay ability)
- 4
- 5 (High ability)

20. What has stopped you getting online and doing more with digital technologies? (Tick all that apply)

- It hasn't been important for me until now
- My partner or family look after of that side of things
- I don't feel confident to learn how

- It's too expensive
- I feel worried or scared I'm embarrassed that I don't already know how to do this
- My health or disability has made it hard for me
- English is not my first language so I find the internet hard to use
- I've not had the opportunity to learn until now
- I don't have access to a device or the internet
- I have not had anything stopping me getting online

21. What would you like to get better at with training or support? (select all that apply)

- Connecting with family, friends and community
- Staying safe online and avoiding scams
- Accessing news and information online
- Accessing MyGov and government services online such as housing or Centrelink
- Finding employment or volunteer services
- Using the internet for hobbies or topics of interest
- Using the internet to manage my health (e.g. finding reliable information, electronic prescriptions, booking appointments or telehealth)
- Accessing entertainment online (e.g. YouTube videos, watching movies and music)
- Using online banking
- Other

22. Are you participating in the AI for Good program? (ask your digital mentor if you are unsure)

- Yes
- No

**(If the answer is YES, please continue the survey questions 23 onwards
If the answer is NO, the survey is complete)**

23. Please choose either 'Yes', 'No' or 'I don't know' in each row in the table below:

Statement	Yes	No	I don't know
I can tell if things I use have AI			
I can give examples of apps that use AI			
I can explain the different types of AI			
I can explain how large language models work			
I know how to use AI apps			
I know how to pick the best AI app for me			
I can identify and explain the risks of using AI			
I can identify and explain the weaknesses of using AI			
I can identify the main ethical concerns with using AI			

Please select the response that best matches you for the below statements

24. I feel confident in my ability to tell if something online is made by AI

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

25. I feel confident in my ability to tell if content online is real or fake

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree

26. I feel confident in my ability to check if information online is true

- Strongly disagree
- Disagree
- Don't agree or disagree
- Agree
- Strongly Agree