

Session Plan: Introduction to the nbn™ network

Session overview:

This session is designed to give learners the opportunity to learn more about how they would find out if the nbn™ network is in their area, what they need to think about before they choose a plan, and the process that they will go through with the ISP (internet service provider) to get connected.

Learning objectives:

To increase knowledge of connecting to the nbn™ network and to improve learners' confidence when choosing an ISP and an nbn™ network plan.

Suggested session length:

55 minutes (60 minutes including optional break)

Supplementary information:

[There is an 'Introduction to the nbn™' tip sheet to download, print and distribute to your learners.](#)

[There is a tip sheet on 'How to get the most of your nbn™ connection' to download, print and distribute to your learners.](#)

Prior knowledge:

Learners will need to be able to:

- Navigate a web browser on either a tablet or a laptop
- If you will be emailing the tip sheet rather than printing it, learners will need an email address and should know how to download a file

Section	Timing	Activity	Assessment	Resources
Introduction and welcome	5 minutes	Welcome everyone into the session. If learners are bringing their own devices, make sure everyone is connected to the WiFi and have a web browser open.		
Discussion	5 minutes	<p>Ask learners some questions about the nbn™ to gauge their knowledge. Some examples are:</p> <ul style="list-style-type: none"> • How do you currently connect to the internet at home? • Do you have a landline at the moment? Would you want to keep this? • Do you know what the term “internet speed” means? • Do you know what speed you need for your home? • How many internet-connected devices do you have at home? • Would you feel confident talking to an ISP and choosing an nbn™ network plan? 	Learners will have various levels of awareness regarding the nbn™ network. Those that know very little might need extra support during the session or may have more questions.	
Activity	30 mins	Take learners to the Introduction to the nbn™ network course on Good Things Learning and ask that they complete the course. Remind learners that you’re there to answer any questions that they have, and work your way around the room as learners are completing the course to make sure everyone is ok.	Learners should be able to complete the course successfully. The quiz at the end of the course will check their understanding.	Introduction to the nbn™ network course

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Section	Timing	Activity	Assessment	Resources
Break (optional) - 5 minutes				
Discussion	5 minutes	<p>Once all learners have completed the course, bring them back together and talk about what they've just learned.</p> <p>Check to see if learners feel more confident about getting connected to the nbn™ network for the first time.</p>		
Demonstration	5 minutes	<p>Show learners the NBN Co so they can check if the nbn™ network is in their area /and see what type of connection they will have to the nbn™ network.</p> <p>Distribute the tip sheet. Go through this with your learners. The tip sheet is there to help them prepare for the conversations they'll be having with ISPs.</p>	Learners should understand the types of connection from the course they have just completed.	making the most of nbn connection tipsheet intro to nbn tipsheet
Session end	5 minutes	Time for final questions and ending of the session.		

Suggested next steps:

Once learners have gotten connected to the nbn™ network, they may wish to complete our next course.

The [Making the most of your nbn™ network connection](#) course will help learners understand how to get the best out of their WiFi connection, as well as go through some examples of things you can do with an nbn™ network connection besides just browsing the internet.